Activity 1 - Different types of contracts

List some different types of goods, services or digital content. Identify positive and negative aspects of entering into consumer contracts.

What types of contracts are you familiar with?	What are the positive aspects of engaging in the contract?	What are the negative aspects of engaging in the contract?
Examples		
Mobile phone		

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Activity 2 - Small Print in a contract

Small print or terms and conditions of a contract must be available to you and should not contain any unfair terms. These can often be difficult to spot.

Look at some different examples of contract small print and answer the following questions

- 1. How easy are the small print/ terms and conditions to find?
- 2. How small is the small print? Is it easy to read?
- 3. Are there any statements that you think are unfair?
- 4. Would reading through the terms and conditions put you off agreeing to the contract?
- 5. If on a website, is there a time limit to agree to terms and conditions? If so how long is it? Does it give you enough time to read through?

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Activity 3 - What you need to know!

It is important to know what you are signing up to before you enter the agreement. Finding out some key pieces of information can make this process easier such as,

- 1. Who can help you look through a contract before you sign up?
- 2. Is there a time limit for the offer?
- 3. Who is the contract with?
- 4. How often do you have to pay?
- 5. Are there any other fees such as admin, early exit fees, late payment fees?
- 6. What is the total cost of the contract?
- 7. How long is the full term of the contract?
- 8. What can you do if you want to cancel the contract?
- 9. Are there any unfair terms in the contract?
- 10. How can I pay for the contract? Is it a payment method that suits you?

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