

# Appendix C - high level delivery plan

| Workstream                            | July     |                |                     | August         |   |  | September       |  |                     | October                          |                              |  | November |  |               |  |
|---------------------------------------|----------|----------------|---------------------|----------------|---|--|-----------------|--|---------------------|----------------------------------|------------------------------|--|----------|--|---------------|--|
| Consultation                          | Drafting | Out<br>26/7/16 | Consultation period |                |   |  | Close<br>9/9/16 | Analysis                                       | Response<br>23/9/16 |                                  |                              |  |          |  |               |  |
| Supplier info request                 |          |                |                     | Out<br>12/8/16 | Supplier information request                        |  |                 |  |                     |                                  | Close<br>28/10/16            |  |          |  |               |  |
| Stakeholder engagement                |          |                |                     |                | Workshops: 1) suppliers 2) Citizens Advice 3) TPI's |  |                 | Citizens Advice network engagement / awareness |                     | Citizens Advice network training |                              |  |          |  |               |  |
| Tool design and dev                   |          |                |                     |                | Design and development                              |  |                 |  |                     |                                  |                              |  |          |  |               |  |
| User testing                          |          |                |                     |                |   |  |                 | Testing  |                     |                                  |                              |  |          |  |               |  |
| TPI integration (tbc for 1st release) |          |                |                     |                |   |  |                 |  |                     |                                  | Integrate with CA site (tbc) |  |          |  |               |  |
| Release                               |          |                |                     |                |   |  |                 |  |                     |                                  |                              |  |          |  | First release |  |