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RIIO-2 Team
Ofgem
10 South Colonnade
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via email: cara.yates@ofgem.gov.uk

Dear Cara

Citizens Advice response to statutory consultation on amendments to the Guaranteed Standards of Performance (GSOP) Statutory Instrument for Gas Transporters (GTs).

Citizens Advice welcomes the opportunity to respond to this consultation as part of its statutory role to represent domestic and small business energy consumers in Great Britain. Our response is not confidential and may be freely published.

We note that the consultation seeks feedback on the 2 options for determining payment caps for GSOPs for gas transporters which relates to the Statutory Instrument amendments that are required to implement the RIIO-GD2 price control.

Patron HRH The Princess Royal Acting Chief Executive Alistair Cromwell

Citizens Advice is an operating name of the National Association of Citizens Advice Bureaux.

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We support Option 2 where there are increased payment caps by a multiple of the GSOP payment level and where there is assurance that the same number of payments are received as under Option 1.

Yours sincerely

Caroline Farquhar

Senior Policy Researcher

Energy Networks and Systems